



ACN FLEX ADVANTAGE ONTARIO LOCAL CALLING PLAN

Local Plan Names and Rates

Options and Features	Basic	Plus
Local Monthly Fee / per line	\$18.99	\$32.99
Number of Features Included	none	five (5)

Bundled Long Distance Plan Names and Rates

Options and Features	Casual	Basic	Standard	Canada Unlimited	North America Unlimited
LD Monthly Fee / per line	-	\$2.00	\$3.00	\$12.99	\$19.95
Monthly Network Access Fee / per line	-	\$4.50	\$4.50	\$4.50	\$4.50
Calls within Canada	LD: \$0.199/min	LD: \$0.089/min	LD: \$0.049/min	Unlimited	Unlimited
Calls to the U.S.A	LD: \$0.199/min	LD: \$0.089/min	LD: \$0.049/min	LD: \$0.049/min	Unlimited
ACN -2- ACN Free Calling ¹	No	Canada & USA	No	Canada Only	Canada & USA
International Plan-Monthly Fee per Account	Standard-Included Premier - \$2.00	Standard - Included Premier - \$2.00	Standard - Included Premier - \$2.00	Standard - Included Premier - \$2.00	Standard - Included Premier - \$2.00

Flex Advantage Calling Features are \$3.99/ ea per line

Local Plus customers may select up to 5 calling features at no charge

Call Waiting ²	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Visual Call Waiting ² (Counts as 3 Calling Features)	\$11.97 / month or counts as 3 free calling features on Local Plus Plan
Call Display with Name	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Call Screen (blocks up to 12 numbers)	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Three way calling ⁴	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Call Return (Last Call Return/Busy Call Return) ⁴	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Call Forwarding	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Voicemail ² (Call Answer)	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Voicemail Message Manager ^v (Counts as 2 Calling Features) (includes extension mailboxes, pager outcall notification) (Call Answer Message Manager)	\$7.98 / month or counts as 2 free calling features on Local Plus Plan
Call Privacy ²	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Call Privacy ² (with voicemail)	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan
Distinctive Ring ³	\$3.99 / month or counts as 1 free calling feature on Local Plus Plan

Additional Features and Rates

Call Display Blocking per Call	No Charge
Line Protect	\$5.95 per line / month
Unlisted / Non Published Number	\$2.00 per each number / month
Local Calling Rate	Free

Operator Services & Directory Assistance

Directory Assistance \$1.75 / call	Additional operator charges will apply to calling cards, third party billed calls, and operator assistance.
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Other Rates Taxes & Surcharges

Three Way Calling (*71) \$0.50/use Busy Call Return (*66) \$0.50/use Last Call Return (*69) \$0.50/use	Touch-Tone Service (monthly) \$2.80 Message Relay Service (included 911 Service Access (monthly)) \$0.20 All Applicable Taxes Varies
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¹ ACN-2-ACN Free Calling includes outbound, direct dialed voice calls and is limited to ACN residential customers who subscribe to an LD plan which includes the service. All the usage must conform to typical residential calling patterns as defined by ACN. Please review ACN's acceptable Use Policy at acncanada.ca

² Call Waiting and Visual call waiting cannot be placed on the same line. Voicemail and Voicemail manager cannot be placed on the same line. Call Privacy, Call Privacy with Voicemail and Call Screen can not be placed on the same line

³ Each Distinctive ring Number Counts as one calling feature

⁴ These calling features can be subscribed to monthly on the line or used on a per call basis and billed at the ACN usage fee.